

Policies, Transparency & Public Trust

Right First Time UK Ltd | Company No. 17493370 | Public page updated: 13 October 2026

Legal form: Private company limited by guarantee; non-profit/public-benefit operating basis.
Registered office: 82A James Carter Road, Mildenhall, IP28 7DE, England.
Incorporation accepted: 3 October 2026.
Financial snapshot: Recorded to 8 October 2026; not an up-to-the-minute financial account.

Our purpose and public-trust standards

Right First Time UK is committed to operating fairly, responsibly and transparently.

We work in the public interest by providing information, campaigning on service failures and systemic problems, supporting public awareness, and helping people identify appropriate official or specialist routes when they need them.

Public trust matters. That is why we publish clear policies covering governance, safeguarding, privacy, finance, campaigning, digital systems, Volunteers, complaints and accountability.

What our policies are designed to protect

- children and adults at risk;
- families and members of the public;
- Volunteers, Campaigners and Campaign Leaders;
- Public Members and subscribers;
- donors, supporters and partners;
- personal information and digital systems;
- RFTUK funds and resources;
- the independence and integrity of our campaigns;
- public trust and organisational accountability.

Important: What RFTUK Is — and Is Not

RFTUK is an independent public-interest organisation. We are not a law firm, regulated legal-advice service, government body, police force, court, tribunal, regulator, emergency service or statutory safeguarding authority.

We provide general information, research, awareness material, campaign resources and signposting. Where specialist advice or urgent intervention is needed, people should use the appropriate regulated, official or emergency route.

RFTUK is not currently presented as a charity and does not claim Gift Aid or charitable-fund status unless its legal status changes and it becomes entitled to do so.

Our Political Independence

We work with people from across the political spectrum, but Right First Time UK does not campaign for political parties or candidates. Our campaigns are led by evidence and public interest.

Core public policies

Privacy Notice — Explains what personal information RFTUK collects, why it is used, how it is protected and the rights people have under UK data-protection law. [View policy](#)

Safeguarding Policy — Explains how RFTUK protects children, adults at risk and vulnerable people, how concerns are reported and when escalation is required. [View policy](#)

Complaints Policy — Explains how complaints about RFTUK can be raised, reviewed, escalated and responded to fairly. [View policy](#)

Data Protection & GDPR Policy — Sets out RFTUK's internal framework for lawful data handling, confidentiality, security, individual rights and accountability. [View policy](#)

Donation Transparency Policy — Explains how donations are recorded, restricted where appropriate, protected from improper influence and used for RFTUK's lawful purposes. [View policy](#)

Conflict of Interest Policy — Explains how Directors and other decision-makers declare and manage personal, financial, family, professional or political conflicts. [View policy](#)

Volunteer Policy — Explains RFTUK's flexible unpaid Volunteer arrangements, expenses, confidentiality, safeguarding, conduct, support and role boundaries. [View policy](#)

Governance & Transparency Policy — Explains authority, oversight, transparency, decision-making and accountability across RFTUK. [View policy](#)

Running costs and financial information

Right First Time UK Ltd publishes recorded operating and establishment costs to support financial transparency. The figures below are those in the supplied page, recorded to 8 October 2026; no additional transactions have been assumed.

Organisation: Right First Time UK Ltd, Company No. 17493370. **Bank account status reported on 8 October:** awaiting business bank account.
Recorded income: £0.00. **Gross invoice costs:** £110.94. **Invoices:** 9. **Reporting period:** May to 8 October 2026.

Month	Invoices	Gross paid / cost	Net	VAT shown	VAT potential / confirmed	Corporation Tax review
October 2026 (to 8 October)	2	£27.19	£22.66	£4.53	£0.00	£0.00
September 2026	2	£35.51	£29.59	£5.92	£0.00	£0.00
August 2026	2	£17.40	£14.50	£2.90	£0.00	£0.00
July 2026	1	£13.80	£11.50	£2.30	£0.00	£0.00
June 2026	1	£13.44	£11.20	£2.24	£0.00	£0.00
May 2026	1	£3.60	£3.00	£0.60	£0.00	£0.00
Total	9	£110.94	£92.45	£18.49	£0.00	£0.00

The gross figure is the total of recorded invoice costs; the net amount excludes VAT shown on those invoices. The VAT shown (£18.49) is not a claim that this VAT is reclaimable. The £0.00 VAT potential/confirmed and Corporation Tax review columns are current recorded review figures, not formal determinations of tax entitlement or liability.

Some costs relate to establishing the organisation and may have been incurred before incorporation or paid personally while the business account is pending. Inclusion here does not by itself establish that the company has paid or reimbursed them; the accounting treatment will be checked against supporting records.

As new invoices, income and financial records become available, we aim to update this section. This public summary does not replace company accounting records or statutory reporting.

Financial data last updated: 8 October 2026. These figures do not replace company books, tax reviews or statutory accounts.

Parent Contribution Service (PCS) policy information

PCS is a service operated by Right First Time UK Ltd. The PCS policy framework sits alongside the organisation-wide RFTUK policies and covers the additional rules needed for a voluntary two-parent contribution and record-keeping service.

PCS Service Status & Legal Position — Defines PCS as an RFTUK service, its voluntary scope, legal limits and relationship with CMS, courts and payment regulation. [Open resource](#)

PCS Terms of Use — Account rules, acceptable use, two-parent agreement requirements, suspension and service boundaries. [Open resource](#)

PCS Privacy & Records — Explains account data, family-case records, messages, uploads, security, retention and data-protection rights. [Open resource](#)

PCS Fees, Cancellation & Refunds — Explains the current service-access fee, its separation from child contributions, cancellation and fair pro-rata refunds. [Open resource](#)

PCS Voluntary Contributions & Calculator — Explains the PCS guide figures, shared care, direct costs, voluntary agreement process and calculator limits. [Open resource](#)

PCS Communication & Safety — Child-focused messages, acceptable use, domestic-abuse safety pause, safeguarding and protected contact information. [Open resource](#)

Why These Policies Matter

Good governance is not only about having documents. It is about using clear rules when decisions are difficult, protecting people when risks arise, keeping accurate records, managing money responsibly, correcting mistakes and giving people a route to challenge us.

Our policies are standards against which our own conduct can be measured.

Our Promise

Fairness — We aim to treat people consistently and listen to evidence before reaching conclusions.

Transparency — We publish clear policies and explain our role, funding and organisational boundaries.

Accountability — We accept that RFTUK can be challenged, complained about and asked to correct mistakes.

Safeguarding — Safety comes before publicity, campaigning or organisational convenience.

Independence — No donor, sponsor, partner or political organisation can buy RFTUK's findings or conclusions.

Public Protection — Our information, systems and decisions should be designed to reduce avoidable harm rather than create it.

Company and legal details

Right First Time UK (RFTUK) is the public brand of Right First Time UK Ltd, company number 17493370, a private company limited by guarantee. Its registered office is 82A James Carter Road, Mildenhall, IP28 7DE. PCS is a service operated by RFTUK Ltd and is not a separate legal entity merely because it has a separate name.

Full RFTUK policy library and additional policies

The website contains more public policies on governance, safeguarding, privacy, cybersecurity, AI, fundraising, volunteering, membership, media, political independence, financial controls, risk, procurement and accountability.

Related public policy links

- [About Us & How We Work](#)
- [AI & Digital Tools Governance Policy](#)
- [AI Images, Video & Visual Content Policy](#)
- [Campaign Leader & Campaigner Code](#)
- [Community Standards & Acceptable Use Policy](#)
- [Cookie & Storage Technologies Policy](#)
- [Disclaimer Policy](#)
- [Equality, Diversity, Inclusion & Reasonable Adjustments Policy](#)
- [Evidence, Research, Publication & Corrections Policy](#)
- [Financial Controls & Expenses Policy](#)

- Fundraising Policy
- Governance & Transparency
- Health & Safety, Events & Lone Working Policy
- Information Security & Cybersecurity Policy
- Legal Notice & Disclaimer
- Lobbying Parliament & Political Independence Policy
- Right First Time UK Ltd - Articles of Association
- Media & Press Policy
- Modern Slavery & Ethical Supply Policy
- Partnerships, Sponsorship & External Organisations Policy
- Right First Time UK Policy Pack
- Procurement & Supplier Policy
- Public Membership Terms & Conditions
- Records Retention & Destruction Policy
- Risk Management Policy
- Website Analytics Policy
- Website Policies, Legal Notice & Governance Framework
- Website Terms & Conditions
- View the full policy library →

Contact and corrections

For policy questions, accessibility requests, concerns or corrections, use <https://rightfirsttimeuk.com/contact-us.php>. General complaints may be sent to complaints@rightfirsttimeuk.com.

Important statement

This document is a public-facing policy and financial information overview. The company's filed Articles of Association are the governing constitutional document and have not been amended by this summary. Financial data remains at the stated reporting cut-off until verified new records are added.