

POLICY LIBRARY HUB

Public Governance & Accountability Index

Right First Time UK Ltd | Company No. 17493370 | Registered 3 October 2026 | Updated 13 October 2026

This is the public index of RFTUK policies covering governance, participation, safeguarding, data, finance, campaigning and legal notices. The detailed policy on each linked page governs its own requirements; this index does not amend the registered Articles of Association.

Public membership is separate from statutory company membership. PCS is a service of RFTUK Ltd and does not itself hold or transfer parent-to-parent contribution funds under its current model.

About Right First Time UK

- [About Us & How We Work](#) — Who RFTUK is, what it does, independent campaigning, safeguarding, funding, Volunteers, AI and accountability.

Governance, Leadership & Organisational Control

- [Articles of Association](#) — Registered constitution, objects, statutory Members, Founder protections and governance.
- [Governance & Transparency](#) — Board responsibilities, authority, public participation and accountability.
- [Website Policies, Legal Notice & Governance Framework](#) — How the legal notices, policies and constitutional framework work together.
- [Conflict of Interest Policy](#) — Declaring and managing personal, financial, political and connected-party interests.
- [Risk Management Policy](#) — Organisation-wide risk ownership, 5 × 5 scoring, register and escalation.
- [Records Retention & Destruction Policy](#) — Retention periods for governance, financial, complaint and safeguarding records.
- [Whistleblowing / Speaking Up Policy](#) — Raising wrongdoing or governance concerns with appropriate protections.
- [Gifts, Hospitality & Anti-Bribery Policy](#) — Preventing bribery, improper gifts, secret benefits and bought influence.
- [Procurement & Supplier Policy](#) — Choosing, contracting, monitoring and ending supplier relationships.
- [Partnerships, Sponsorship & External Organisations Policy](#) — Protecting independence when working with partners, sponsors and third parties.

People, Equality, Safeguarding & Participation

- [Safeguarding Policy](#) — Responding to concerns involving children and adults at risk.
- [Volunteer Policy](#) — Genuine voluntary roles, flexibility, support, expenses and boundaries.
- [Campaign Leader & Campaigner Code](#) — Authority, responsibilities and conduct in RFTUK campaigns.
- [Equality, Diversity, Inclusion & Reasonable Adjustments Policy](#) — Equal treatment, accessibility and reasonable adjustments.
- [Health & Safety, Events & Lone Working Policy](#) — Risk assessments, event safety, lone working and emergency arrangements.

Privacy, Data, Technology & Digital Use

- [Privacy Notice](#) — Why RFTUK handles personal data and how people can exercise their rights.
- [Data Protection & GDPR Policy](#) — Internal UK GDPR governance and protection of personal information.
- [Cookie & Storage Technologies Policy](#) — Essential, optional and third-party storage technologies and choices.
- [Website Analytics Policy](#) — Website statistics and proportionate analytics practices.
- [Information Security & Cybersecurity Policy](#) — Accounts, MFA, servers, backups, access, incidents and recovery.
- [AI Images, Video & Visual Content Policy](#) — AI-generated media, accurate presentation and disclosure.
- [AI & Digital Tools Governance Policy](#) — Approved AI use, human review, confidential data and provider restrictions.
- [Accessibility Statement](#) — Accessibility approach, barriers and reasonable adjustments.
- [Community Standards & Acceptable Use Policy](#) — Fair community use, moderation, threats, impersonation and system security.

Money, Membership, Fundraising & Ethical Supply

- [Financial Controls & Expenses Policy](#) — Approvals, spending, banking, expenses and accounting records.

- [Fundraising Policy](#) — Responsible non-charity fundraising and protection of donors.
- [Donation Transparency Policy](#) — Donor restrictions, appropriate use of funds, influence and accountability.
- [Modern Slavery & Ethical Supply Policy](#) — Voluntary approach to exploitation risks and proportionate supplier checks.
- [Public Membership Terms & Conditions](#) — Public membership fees, cancellation and separation from statutory membership.

Campaigning, Evidence, Media & Political Independence

- [Lobbying Parliament & Political Independence Policy](#) — Public-interest lobbying while remaining non-party political.
- [Evidence, Research, Publication & Corrections Policy](#) — Checking sources, explaining evidence, making corrections and right of reply.
- [Media & Press Policy](#) — Authorised spokespeople, press accuracy, privacy and corrections.
- [Social Media Policy](#) — Official accounts, personal activity, moderation, security and election rules.

Website, Public Use, Complaints & Legal Notices

- [Website Terms & Conditions](#) — Website, forms, downloads, campaigns and digital service conditions.
- [Legal Notice & Disclaimer](#) — Legal identity, scope of information and protections for users.
- [Disclaimer Policy](#) — Information reliance, external sites and the limits of RFTUK guidance.
- [Complaints Policy](#) — Receiving, reviewing and escalating complaints, including data concerns.

Reports & Public Accountability

- [Policies, Transparency & Public Trust](#) — Public governance information and organisational financial status.
- [Right First Time UK Policy Pack](#) — Overview and supporting material for the RFTUK policy family.
- [Annual Transparency Report 2026-2027](#) — RFTUK developing public report on governance, campaigns, activity, funding and transparency. Direct URL not verified.

Parent Contribution Service (PCS) Policy Family

These 12 titles were listed in the original PCS policy index. Individual public URLs have not been verified; consult the PCS site for its currently published documents and terms.

1. PCS Service Status, Scope & Legal Position Policy
2. PCS Terms of Use Policy
3. PCS Privacy, Data Protection & Records Policy
4. PCS Fees, Access, Cancellation & Refunds Policy
5. PCS Voluntary Contributions & Calculator Policy
6. PCS Payment Records & Direct Payments Policy
7. PCS Parent Communication & Acceptable Use Policy
8. PCS Domestic Abuse, Safeguarding & Communication Safety Policy
9. PCS Evidence, Uploads & Record Integrity Policy
10. PCS Complaints, Corrections & Service Review Policy
11. PCS Accessibility & Reasonable Adjustments Policy
12. PCS Governance, Administration & Conflicts Policy

How to use this library

Each linked policy title opens its current RFTUK page. Visit rightfirsttimeuk.com/policies/ for the main public policy directory. If a link is broken, please use [Contact Us](#).

Company and constitutional position

Right First Time UK Ltd | Company No. 17493370 | Private company limited by guarantee with no share capital. Registered office: 82A James Carter Road, Mildenhall, IP28 7DE, England. Incorporation accepted 3 October 2026. The [registered Articles of Association](#) control governance, statutory membership, Founder protections, permitted payments and PCS arrangements. Contact: complaints@rightfirsttimeuk.com.